

# Example outputs - tier comparison

A minimalist, redacted illustration of what businesses receive at each tier. Content is representative and intentionally anonymized.

<h2 style="text-align: center;">Core Snapshot</h2> <p style="text-align: center;">Clarity fast. Evidence-backed.</p> <p>Best for</p> <p>Small teams needing immediate visibility into continuity risk.</p> <p>Turnaround</p> <p>48-72 hours after intake is complete.</p> <p>Includes</p> <ul style="list-style-type: none"> <li>• Continuity Risk Snapshot (Executive PDF) - ranked risks, plain-language impact.</li> <li>• Evidence &amp; Gaps Table - every claim traceable to inputs; missing items called out.</li> <li>• Top 5 processes to document next - prioritized by operational impact.</li> </ul>	<h2 style="text-align: center;">Continuity Foundation</h2> <p style="text-align: center;">Handoff-ready for the critical workflows.</p> <p>Best for</p> <p>Teams that need someone to step in tomorrow without chaos.</p> <p>Turnaround</p> <p>5-7 business days.</p> <p>Includes</p> <ul style="list-style-type: none"> <li>• Everything in Core Snapshot.</li> <li>• 5 one-page SOPs for the highest-risk workflows.</li> <li>• 1 Role Card (critical role) - outputs, tools, escalation path.</li> <li>• Access Map (non-sensitive) - systems required + owners (no passwords).</li> </ul>	<h2 style="text-align: center;">Continuity Pack</h2> <p style="text-align: center;">Resilience, built.</p> <p>Best for</p> <p>Operators who want durable operations across turnover and growth.</p> <p>Turnaround</p> <p>10-14 business days.</p> <p>Includes</p> <ul style="list-style-type: none"> <li>• Everything in Core + Foundation.</li> <li>• 10-15 SOPs covering the operational engine.</li> <li>• 3-5 Role Cards for key roles.</li> <li>• Failure Modes &amp; Escalation Playbook - what breaks, what to do, who decides.</li> <li>• RACI + Process Maps for the top 3 workflows.</li> <li>• 30-60 min handoff call (walkthrough + Q&amp;A;).</li> </ul>
--	---	---

Notes: This is not legal advice and does not include passwords, credentials, or sensitive access data. All deliverables follow a strict 'no guessing' rule (unknown = Not documented).

## Redacted excerpts - what the output looks like

Each column shows short, real-looking fragments. Your client deliverable is longer and tailored to their documents and intake.

<b>Core Snapshot</b>	<b>Continuity Foundation</b>	<b>Continuity Pack</b>
<p><b>Executive snapshot excerpt</b></p> <ul style="list-style-type: none"> <li>• Risk #1: Dispatch and scheduling knowledge is undocumented. If [REDACTED] is absent, job allocation slows and callbacks rise.</li> <li>• Risk #2: Vendor approvals rely on informal chat threads. Audit trail is weak; payment errors likely under pressure.</li> <li>• Risk #3: Customer escalation path is unclear. High-value issues can stall for 24-72 hours.</li> </ul> <p><b>Evidence &amp; gaps excerpt</b></p> <ul style="list-style-type: none"> <li>• Evidence: 'Ops Notes - Q3' (p.2) mentions scheduling rules but no step-by-step.</li> <li>• Gap: No written threshold policy for approvals over \$[REDACTED].</li> <li>• Gap: No defined backup owner for customer escalations.</li> </ul>	<p><b>SOP excerpt (1 of 5)</b></p> <ul style="list-style-type: none"> <li>• Process: Customer escalation</li> <li>• Trigger: Priority customer complaint or safety concern</li> <li>• Decision rule: If issue involves [REDACTED], escalate to Operations Lead within 15 minutes.</li> <li>• Quality check: Confirm resolution notes saved in CRM before closing.</li> </ul> <p><b>Role card excerpt (critical role)</b></p> <ul style="list-style-type: none"> <li>• Role: Service Coordinator</li> <li>• Weekly outputs: schedule board accuracy, customer updates, vendor confirmations</li> <li>• Escalation: If no technician available in 2 hours, notify Ops Lead + Sales.</li> </ul>	<p><b>Failure modes excerpt</b></p> <ul style="list-style-type: none"> <li>• If the scheduling system is unavailable:</li> <li>• 1) Switch to Offline Dispatch Sheet (template included)</li> <li>• 2) Assign jobs by priority rule set A (p.3)</li> <li>• 3) Notify customers using the 'Delay Update' template within 20 minutes.</li> </ul> <p><b>RACI / process map excerpt</b></p> <ul style="list-style-type: none"> <li>• Approval workflow: AP Clerk (R) -&gt; Dept Manager (A) -&gt; CFO (A) for &gt;\${[REDACTED]}.</li> <li>• Consulted: Receiving; Informed: Vendor.</li> <li>• Process map included for top 3 workflows.</li> </ul>

Redactions are represented as [REDACTED]. In a live engagement, client-specific names, systems, and thresholds are included only in the private deliverable.